Trap Neuter Return (TNR) Volunteer

Position Summary
TNR volunteers assist the community by helping trap and transport community cats to and from their home location to surgery centers. Provide excellent customer service to community members who wish to manage their local cat populations through proven TNR practices. This position requires excellent interpersonal skills and an inclusive understanding of ARL procedures and policies.

Supervisor
Placement Manager or designated person

Essential Functions
- Work with our ARL team and community members to determine where and when to set traps for feral and community cats
- Assist with set up of traps through phone and home visits with community members
- Humanely trap targeted cats (volunteers are trained on trapping procedures)
- Transport trapped cats to clinics for spay/neuter surgery appointments using your own personal vehicle; ARL vehicles may be used on a case by case basis. Cats also receive vaccinations and are ear-tipped (a procedure done to identify them as having been spayed/neutered)
- Return cats appropriate for release to the exact location where they were trapped
- Contact partner community caregivers to update them and let them know cats are returned
- Complete and return data forms to the Placement Manager every month to allow for program tracking and reports

Requirements
- Minimum age of 18 years
- Able to understand directions and maps and strong navigational skills in unfamiliar areas
- Able to communicate with a variety of people effectively and without judgment or making negative remarks and work comfortably in underserved communities
- Willingness to be flexible
- Able to tactfully deal with challenging questions or opposing viewpoints from the public
- Ability to work well independently and as a team and use good judgment
- Able to understand ARL policies and able and willing to appropriately and accurately represent those policies when interacting with the public or otherwise representing ARL
- TNR experience is strongly preferred
- Serve as an ambassador for the ARL in our community

Training & Support
- Attend a Volunteer Orientation
- Complete mandatory cat training classes
  - Cat Behavior, Body Language & Handling
  - General Medical Class
- Complete Public Outreach Training
- Mentor with qualified ARL staff member and/or volunteer

Dress Code
- ID tag badge and Volunteer t-shirt
- Closed Toe Shoes
- Long Pants